

Warranty 1-component equipment

We ensure the functionality of the Scanmaster ApS dosing components under the conditions of a technically correct system control and regular intervals of system maintenance and calibration to be carried out by the system user.

The construction and operation of the dosing system are based on the information known to Scanmaster ApS until the release of the relevant quotation. Hereby we assume that the material data and process parameters fully correspond with the conditions of the dispensed fluid used in reality later on. In case of deviations Scanmaster ApS cannot accept any liability for the functionality of the components/system.

Scanmaster ApS is not responsible for the suitability of the dosed material. The responsibility for the selection of the fluid lies with the client. Please refer to the instructions of the material supplier for delivery requirements and appropriate storage of the fluid.

Warranty period: 12 months after delivery, parts subject to wear are excluded.

A warranty period up to 24 month can be ordered at an extra charge, depending on the dosing system.

Warranty conditions:

- in order to ensure the material properties the dosed material must be stored and processed in accordance with the specifications of the technical data sheet and the instructions of the material supplier
- the material must be presented by the material supply system absolutely free of air and gas bubbles for a precise material dosing process
- the commissioning of the dosing system by Scanmaster ApS staff either for the system pre-acceptance or at customer site
- The implementation of system maintenance by trained personnel in accordance with the specifications of the maintenance plan. System maintenance intervals have also to be carried out in case of occasional system operation due to the fact that the system is permanently filled with fluid anyhow.

Scanmaster ApS recommends the start-up of the dosing system to be carried out by well-qualified service personnel either for pre-commissioning at Scanmaster ApS, at our suppliers, or at site of the customer/user of the system. Scanmaster ApS cannot accept any warranty claim in case of an improper system commissioning.

Warranty 2-component equipment

We ensure the functionality of the Scanmaster ApS 2-component dosing system and its compliance with the required mixing ratio under the conditions of a technically correct system control and regular intervals of system maintenance and calibration to be carried out by the system user.

The construction and operation of the 2-component dosing system are based on the information known to Scanmaster ApS until the release of the relevant quotation. Hereby we assume that the material data and process parameters fully correspond with the conditions of the dispensed fluid used in reality later on. In case of deviations Scanmaster ApS cannot accept any liability for the functionality of the system.

Scanmaster ApS is not responsible for the suitability of the dosed material. The responsibility for the selection of the fluid lies with the client. Please refer to the instructions of the material supplier for delivery requirements and appropriate storage of the fluid.

Not included in the offer are the selection, qualification and delivery of the static mixing tube. The mixing result is decisively influenced by the selection of the static mixing tube. The selection and qualification of the mixing tube must be conducted by the system user or material supplier in advance if there is no experience, otherwise the latest during system commissioning by them.

Scanmaster ApS is not responsible for the selection of the mixing tube type and the quality of the material mixing in the static mixer.

Warranty period: 12 months after delivery, parts subject to wear are excluded.

A warranty period up to 24 month can be ordered at an extra charge of 3,5% of the order value depending on the dosing system.

Warranty conditions:

- in order to ensure the material properties the dosed material must be stored and processed in accordance with the specifications of the technical data sheet and the instructions of the material supplier
- the material must be presented by the material supply system absolutely free of air and gas bubbles for a precise material dosing process
- the commissioning of the dosing system by Scanmaster ApS staff either for the system pre-acceptance or at customer site
- The implementation of system maintenance by trained personnel in accordance with the specifications of the maintenance plan. System maintenance intervals have also to be carried out in case of occasional system operation due to the fact that the system is permanently filled with fluid anyhow.

Scanmaster ApS recommends the start-up of the 2-component dosing system to be carried out by well-qualified service personnel either for pre-commissioning at Scanmaster ApS or at site of the customer/user of the system. Scanmaster ApS cannot accept any warranty claim in case of an improper system commissioning.